

PATENT

C02-0020-000/CINGP227US

CERTIFICATE OF TRANSMISSION

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Date: July 17, 2008

/Stacey Bussey/
Stacey Bussey

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of:

Applicant(s): Robert E. Tolbert

Serial No: 10/729,793

Filing Date: December 5, 2003

Examiner: Hussein A. El Chanti

Art Unit: 2157

Title: METHOD AND SYSTEM FOR AUTOMATED HANDLING OF SERVICE PROBLEMS
IDENTIFIED BY A WIRELESS DEVICE CUSTOMER

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

SUBMISSION PURSUANT TO 37 CFR §1.114

Dear Sir:

This submission is being concurrently filed with an RCE, pursuant to 37 CFR §1.114, for the above-identified patent application. Favorable consideration of the subject patent application is respectfully requested in view of the comments and amendments herein. A credit card payment form is filed concurrently herewith in connection with all fees due regarding this document and the RCE. In the event any additional fees may be due and/or are not covered by the credit card, the Commissioner is authorized to charge such fees to Deposit Account No. 50-1063 [CINGP227US].